Process Modelling for Digital Transformation

Basics and Prerequisites

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- 1. Why do I need Process Management?
 - PM as Tool of Digital Transformation
- 2. Fundamentals of PM
 - Action steps
 - Prerequisites
 - Challenges and Opportunities



- PM is known for the detection of cost saving potential in businesses
- Accreditation bodies as part of the QI are dominated by structures not processes
- Processes are regulated by legal requirements

→ Motivation: Digital Transformation

PIB Digital Transformation

paper → image, PDF

Digitize

analogue process → digital form

Digitization



use of digital technologies → change business models, new revenue

Digitalization



Gartner IT glossary

PIB Digitalization in the QI



Level 0 Paper-based processes



Digital document

Digital representation





Machinereadable document

Structured document format

Software processing with high manual workload



Machinereadable and -executable content

Content completely (semantically) discovered

Semantic search and selective access on content level

Farmarked information delivery across several documents



Machineinterpretable content

Information models describing and explaining the content and the relationships between items of information

Self-learning analysis together with automatic validation and optimization

Value-adding services possible e.g. conformity check, question answering. predictive content supply

Fully integrated digital value chain is possible



Machinecontrollable content

The content of a standard is be amended automatically and adopted by automated decision-making processes.

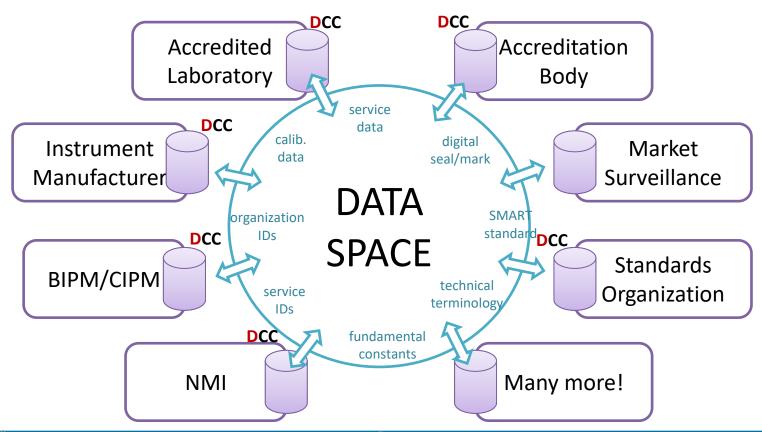
Digital standards are based on a system of artificial general intelligence with cognitive capabilities.

Digital standards adapt constantly to the current state of the art of technical and regulatory framework conditions.

Todav

IDIS Whitepaper "SCENARIOS IZING STANDARDIZATION AND STANDARDS" 2021

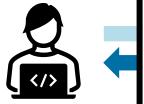






PIB Digitalization of QI institutions

Customer Portal



To be part of an efficient digital QI

- Harmonised interfaces and data
- End-to-end digital processes

Laboratories





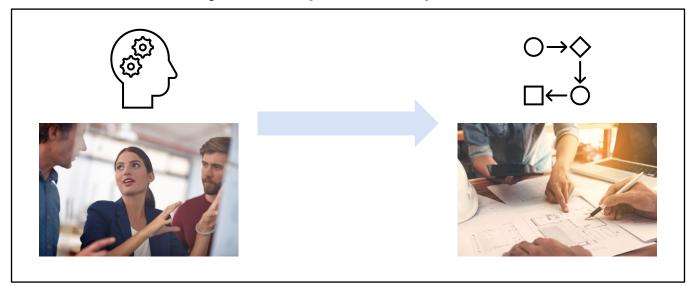
Digitalization for International Cooperations



- 1. Analysis of present process
- 2. Identification of weak spots
- 3. Development of future process



1. Analysis of present process

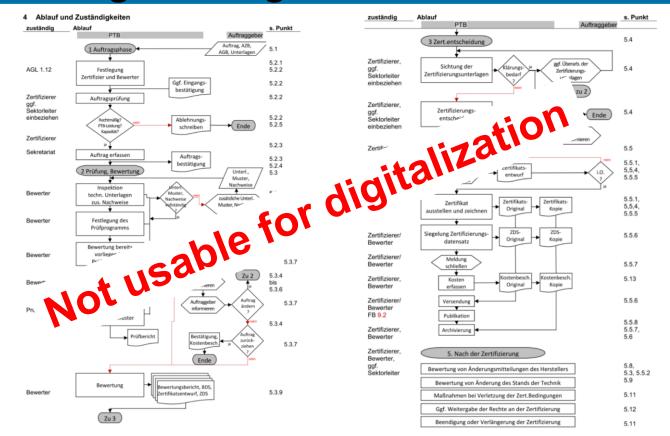


- Already existing process documentation?
- Interviewing technical staff

 Software with BPMN 2.0 for visualization of present process

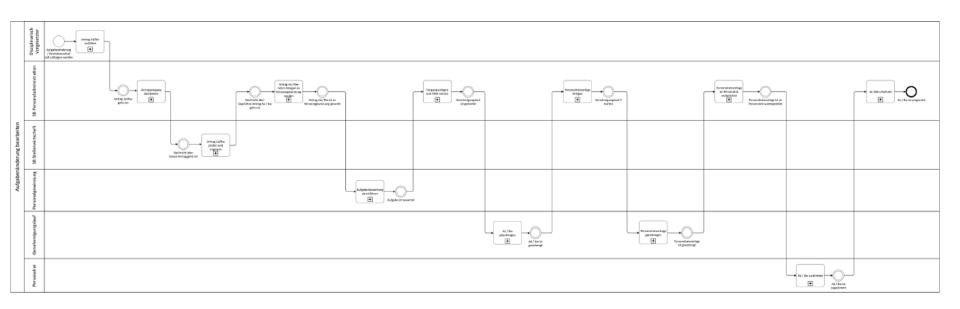


PID Analogue to digital Processes





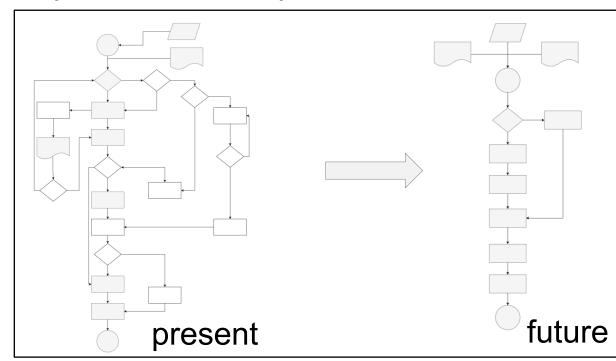
2. Identification of weak spots





3. Development of future process

- Streamlining necessary process steps
- Involvement of IT Team (discuss requirements)
- Involve stakeholders
- Incorporate national regulations
- Incorporate IT-security
- Involve piloting team



PB Analogue to digital Processes

Analysis of present process

Identification of weak spots

Development of future process

Implement optimized process

Digitalization for International Cooperations

Analogue to digital Processes

Analysis of present process Identification of weak spots

Development of future process

Implement optimized process

- Testing optimized process with pilot team
- Change Management



Strategic Planning

Analysis of present process

Identification of weak spots

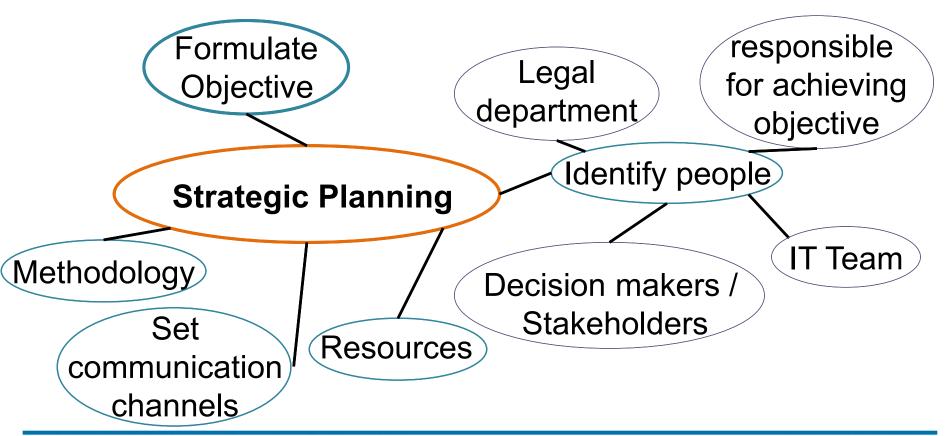
Development of future process

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Digitalization for International Cooperations

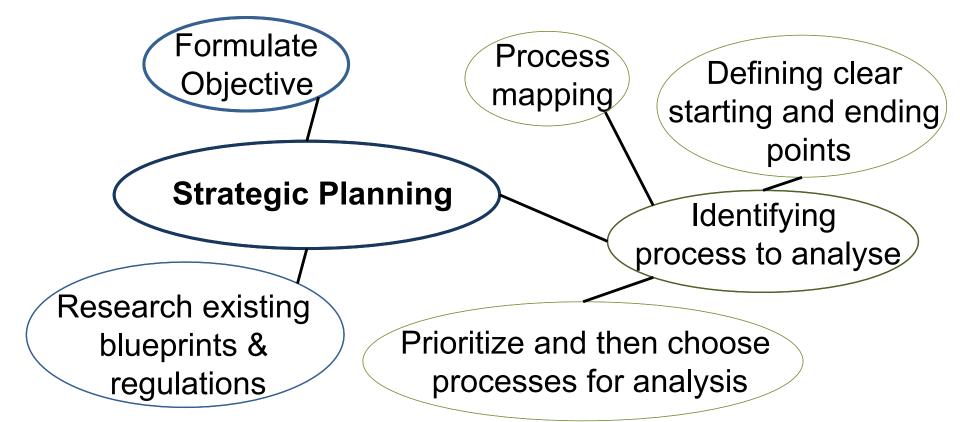


PIB Prerequisites for successful PM





Prerequisites for successful PM





Bad analogue processes translate into bad or worse digital processes



PB Challenges and Opportunities

Challenges

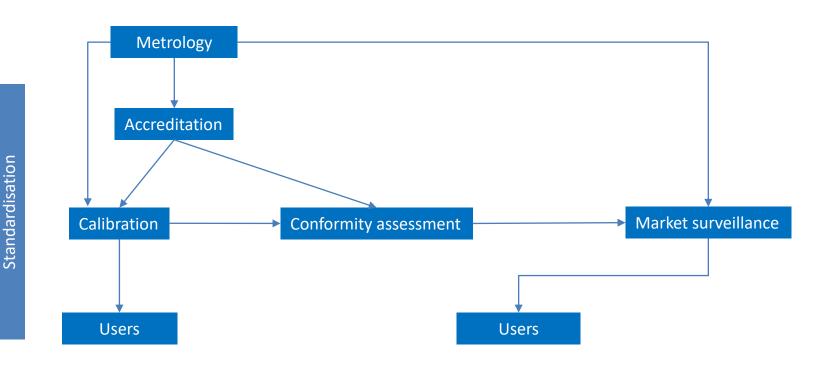
May 3rd 2024

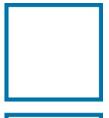
- Open Mindset (scientists, people with IT, or management background think differently)
- Defined communication channels
- Stakeholder Engagement
- Clearly defined roles and responsibilities



Opportunities

- Fosters collaboration and communication within different teams/ departments
- Brings transparency and efficiency
- Brings consistency across departments
- Helps in progress reengineering





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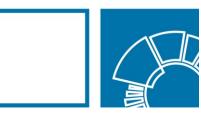
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